

Ads & Merch Q4 2021 Strategy / Design Alignment

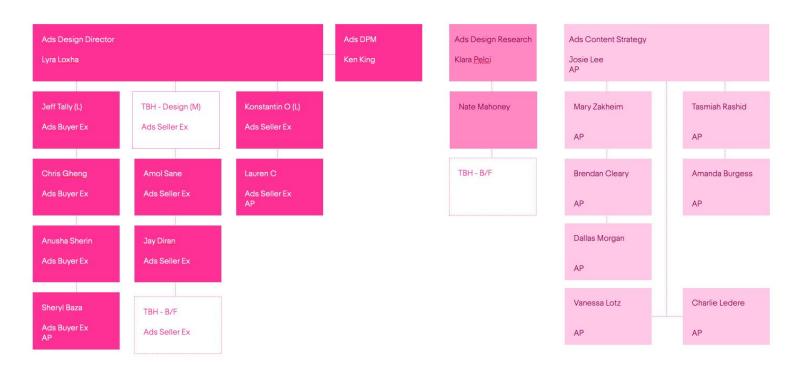
July 21, 2021

Ads & Merch Design

Overview of Ads Product and Design strategic alignment for 2021.

Ads can drive GMV through Trusted Supply, Seller Velocity and Buyer Discovery on and off eBay and be a New Pillar for eBay.

Ads Experience Team



Ads Strategic Areas 2021

CPS 9.1 Grow CPA

Drive Promoted Listings Standard revenue by increasing Exposure, driving Adoption and making it PLS smarter.

CPS 9.2 Launch CPC Ad Formats

Launch portfolio of CPC based Ad products including Promoted Listings Advanced, Promoted Stores and Promoted Display.

CPS 9.3 Brand Engagement

Move from non-strategic 3P banner ads to enabling Brands to connect with our users in an Authentically eBay way.

CPS 9.4

Explore Off-eBay

Increase the value proposition of eBay Ads by syndicating ads off-eBay to drive Revenue, Traffic and NoRBs.

*CPS 9.5

Search Monetization

Increase the number of ad impressions by adding new placements, improving the buyer experience and allowing sellers to improve their visibility in a cost-efficient manner.

*\$20m shortfall

CPS 9.1 Grow CPA - Promoted Listing Standard

Drive Promoted Listings Standard revenue by increasing Exposure, driving Adoption and making it Smarter.

CPS 9.1: Grow CPA - Promoted Listing Standard (PLS)

CPS	DESIGN PROJECTS	STATUS
9.1.1 Page Optimization Dynamic Merch Module selection & ordering	Dynamic Item Cards (DIC)	Ongoing
9.1.3 Streamlined Comparison Surface more signals for Merch Item Cards	DIC: Quick Ad to Cart DIC: Save / Heart Item Tiles	06/21 ReleaseH2/21 Release
9.1.5 Discovery Recommendation Help users explore new products and categories	DIC: Applied Search Filter(s) DIC: Select Search Filter(s)	Q3/21 BetaH2/21 Release
9.1.7 Next Gen UI M-Tab, CDP, RBC, GBC, Campaign Optimization	M-Tab: Optimization V1 Campaigns Details Page V1 Rules Based Campaigns V1 Goals Based Campaigns V1	Released Q1/21Q4/21 Release Released Q2/21H2/21 Release

CPS	DESIGN PROJECTS	STATUS
9.1.8 Ad Rate Guidance 9.1.8 Ad Rate Guidance	Ad Rate Guidance V1 Ad Rate Guidance V2: PLS	Released Q1/21 TBD-H2/21 Release
9.1.14 PL Express New Ad format for C2C, Auctions, Vehicles	PLX: Native- Auctions PLX: Native- Autos	06/21 Release H2/21 Release
9.1.15 Insights & Tracking Support sellers with insights, Tracking Data, Recommendations	Create/Edit Improvements Contextual Help	H2/21 Release H2/21 Release

Dynamic Item Card (DIC)

WHAT IT DOES:

On going iteration on item tiles dynamically adapt to surface the right information at the right time.

WHERE IT'S AT:

V1· I IVF

WHAT'S NEXT:

V2: Adding User Action Tiles: • Add to Cart Add to Watch List

ALIGNS WITH:

CPS: 9.1.1 Page Optimization CPS: 9.1.7 Next Gen UI

TEAM:

Design: Anusha Shearin Research: Mukesh Nathan Content: Niki Frankfort PM: Steve Neola, Josh Bligh Dev: MADE Team: Angela Friday

Similar sponsored items



Air Jordan 1 Mid SE ASW All Star Weekend Carbon Fiber...

\$199.99

ree shipping

24 sold

Free shipping 116 watchers



Air Jordan 1 Mid SE Signal Blue Patent Leather [BQ6931-402]...

\$179.99



Jordan 1 High OG SHADOW 2.0 DS NEW MENS GRADE SCHO...

\$188.88

Free shipping 34 sold



New Nike Air Jordan 1 Mid Turf Orange Black White Basketball...

\$179.99

Free shipping 76 watchers



NIKE AIR JORDAN I RETRO HIGH WMNS AIR JORDAN I HIGH OG OG SHADOW 2.0 GRADE...

\$199.99

Free shipping 16 watchers

Feedback on our suggestions

"SILVER TOE" CD0461-001 SZ 5...

\$215.00

Free shipping 43 sold

Sponsored items from this seller



AIR JORDAN IRETRO HIGH

\$349.99

ree shipping



AIR JORDAN 1 RETRO HIGH OG "HYPER ROYAL" 555088... BLACK METALLIC GOLD 2020...

\$199.99

Free shipping 246 sold



AIR JORDAN 1 RETRO HIGH OG

\$369.99

Free shipping



AIR JORDAN 11 RETRO LOW "UNIVERSITY BLUE" 555088-13... LEGEND BLUE AV2187-117 SHIP... \$179.99

Free shipping

AIR JORDAN 5 RETRO WHITE STEALTH 2.0 2021 RELEASE...

\$259,99 Free shipping 42 sold

WMNS AIR JORDAN 1 LOW PANDA BLACK WHITE DC0774...

Feedback on our suggestions

\$199.99

Free shipping 114 watchers

Dynamic Item Card General

WHAT IT DOES:

On going iteration on item tiles dynamically adapt to surface the right information at the right time.

WHERE IT'S AT:

Ongoing - Explorations

WHAT'S NEXT:

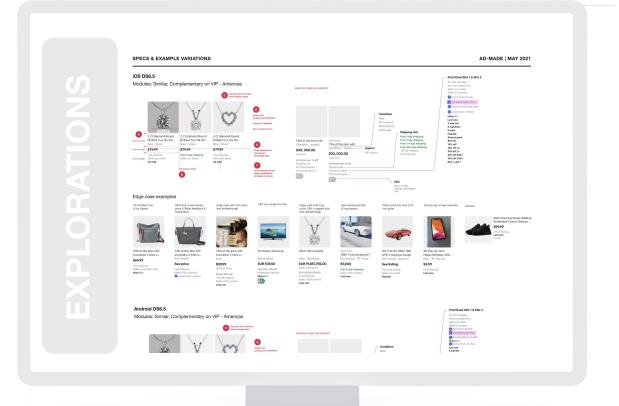
Ongoing - Explorations

ALIGNS WITH:

CPS: 9.1.1 Page Optimization CPS: 9.1.7 Next Gen UI

TEAM:

Design: Anusha Shearin PM: Steve Neola, Josh Bligh Research: Mike Bates (initially) Dev: MADE Team: Angela Friday



Dynamic Item Card (DIC) Mobile Web

WHAT IT DOES:

On going iteration on item tiles dynamically adapt to surface the right information at the right time.

WHERE IT'S AT:

V1: Dev build

WHAT'S NEXT:

V2: Adding User Action Tiles: • Add to Cart• Add to Watch List

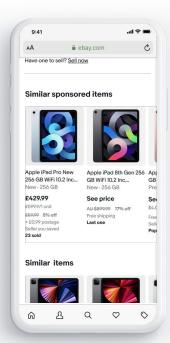
ALIGNS WITH:

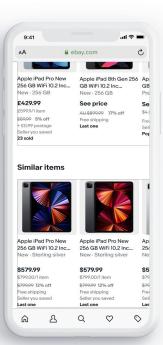
CPS: 9.1.1 Page Optimization

TEAM:

Design: Sheryl Baza PM: Josh Bligh Dev: Timothy Lauter







DIC: Quick Add To Cart

WHAT IT DOES:

Allow users to quickly add an item to their cart without leaving the page.

WHERE IT'S AT:

V1: Release 06/21

WHAT'S NEXT:

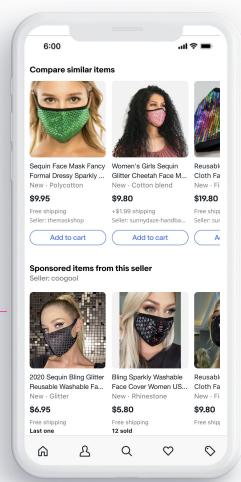
V2: Add to Watch / Save

ALIGNS WITH:

CPS 9.1.3. Streamlined Comparison CPS 9.1.9 Next Gen UI

TEAM:

Design: Anusha Shearin, Sheryl Baza Research: Mukesh Nathan Content: Niki Frankfort PM: Steve Neola, Josh Bligh Dev: Gene Welborn Borderless Tiles
Updating to current UI



DIC: Add to Watchlist

WHAT IT DOES:

Allow users to save an item from recommendations without having to navigate to the VI Page.

WHERE IT'S AT:

V1: Design Phase - Completed

WHAT'S NEXT:

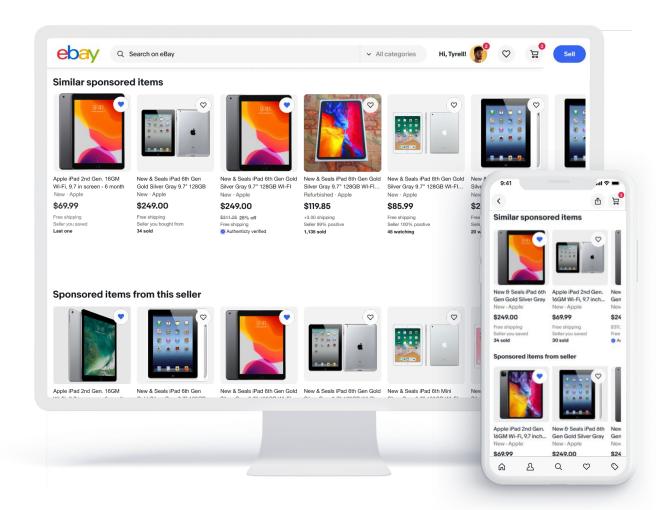
V1: Release H2.

ALIGNS WITH:

CPS 9.1.5: Discovery Recommendations

TEAM:

Design: Sheryl Baza PM: Josh Bligh Dev: Tim Lauter



Applied Search Filter(s)

WHAT IT DOES:

Provide contextual visual cues for users on how their search filter(s) impacts recommendations.

WHERE IT'S AT:

V1: Design Exploration, Q3/21 Beta

WHAT'S NEXT:

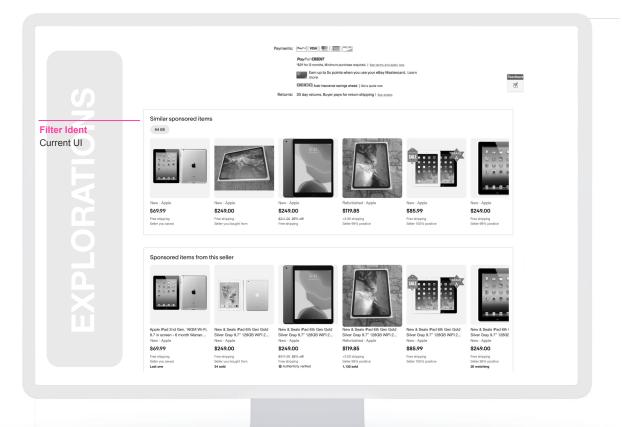
V2: User Change filter(s), H2 Release

ALIGNS WITH:

CPS 9.1.5: Discovery Recommendations

TEAM:

Design: Anusha Shearin PM: Josh Bligh Dev: Tim Lauter



"See more" multi-variant A/B test

WHAT IT DOES:

Test existing carousel tool against new expansion component to increase conversion user click-rate utilizing improved seamless discovery/ BX.

WHERE IT'S AT:

V1: <u>Design Exploration & Wireframing</u> stage Q4/21 A/B Testing

WHAT'S NEXT:

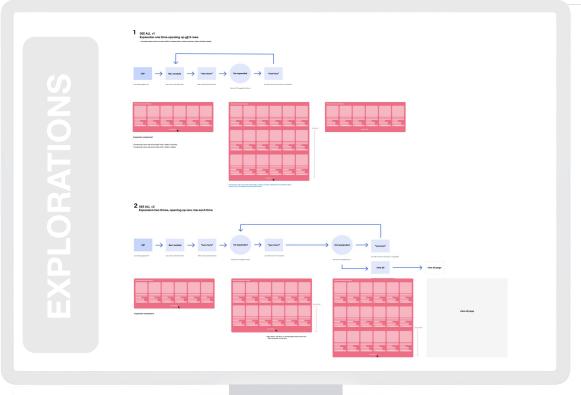
V2: Share Final Mock to Development team

ALIGNS WITH:

CPS 9.1.5: Discovery Recommendations

TEAM:

Design: Sheryl Baza PM: Josh Bligh Dev: Tim Lauter



Wireframe Exploration design stage

SELLER EXPERIENCE

Campaign Details Page (CDP)

WHAT IT DOES:

Provides detailed campaign level reporting and recommendations for campaign optimization.

Competition right panel to show insights about competitor listings and how they compare.

WHERE IT'S AT:

V1 in development: H2/21 Release

WHAT'S NEXT:

V2: Being designed to include PLA.

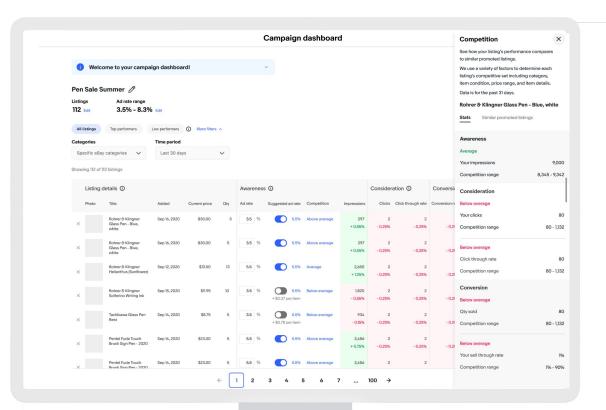
ALIGNS WITH:

CPS: 9.1.7 Next Gen UI *CPS 9.2: Launch portfolio of CPC-based Ad products.

TEAM:

Design: Lauren Cincinnato Content: Mary Zakheim Research: Nate Mahoney PM: Parth Vatsal

Dev: Rui Nan



Campaign Details Page (CDP) Contextual help

WHAT IT DOES:

Provides additional information to users. Aligns with the strategy of the global team and CPC design.

WHERE IT'S AT:

V1 in development: H2/21 Release

WHAT'S NEXT:

Final OA

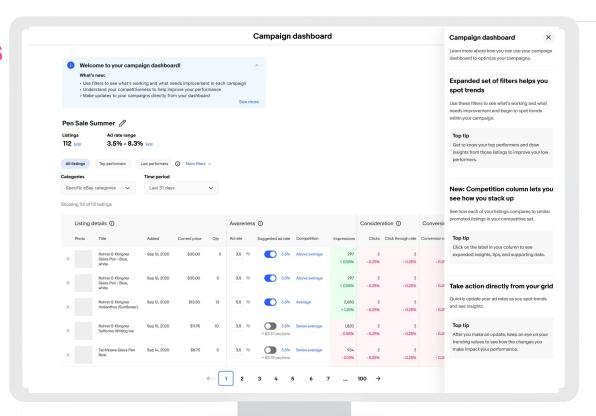
ALIGNS WITH:

Strategy of the global team, CPC design

TEAM:

Design: Lauren Cincinnato Content: Mary Z and Brendan Research: Nate Mahoney

PM: Parth Vatsal Dev: Rui Nan



Rules Based Campaigns (RBC)

WHAT IT DOES:

Rules based campaign is about setting rules to automatically promote new listings with automation on ad rate to stay competitive.

WHERE IT'S AT:

V1 LIVE, Big 9 (US, UK, DE, AU, CA/CAFR, FRITES).

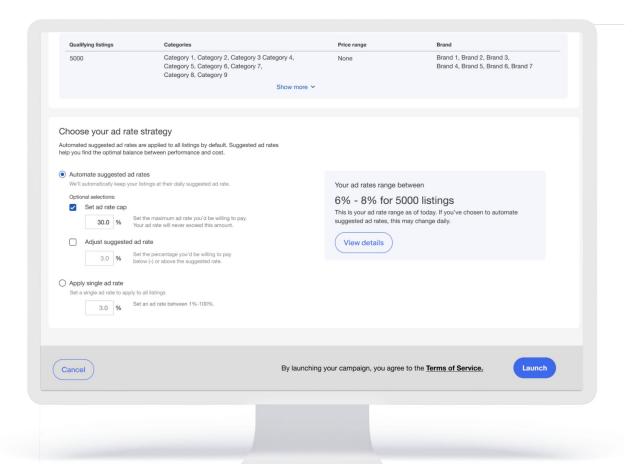
WHAT'S NEXT:

V2: In H2 planning now: to include PLA.

ALIGNS WITH:

CPS: 9.1.7 Next Gen UI
*CPS 9.2: Launch portfolio of CPC-based
Ad products.

TEAM:



Goal Based Ad Campaigns

WHAT IT DOES:

Providing enough information to help sellers choose the right campaign type that meets their advertising goals/objectives. Also, an introduction to new Ads Models.

WHERE IT'S AT:

V1 In development: H2/21 Release.

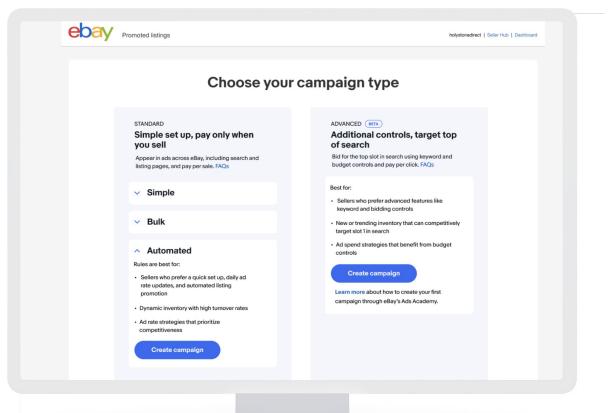
WHAT'S NEXT:

V2: Simplification based on feedback and Seller Hub Shell work.

ALIGNS WITH:

CPS: 9.1.7 Next Gen UI *CPS 9.2: Launch portfolio of CPC-based Ad products.

TEAM:



Goal Based Ad Campaigns

WHAT IT DOES:

Providing enough information to help sellers choose the right campaign type that meets their advertising goals/objectives. Also, an introduction to new Ads Models.

WHERE IT'S AT:

V1 In development: H2/21 Release.

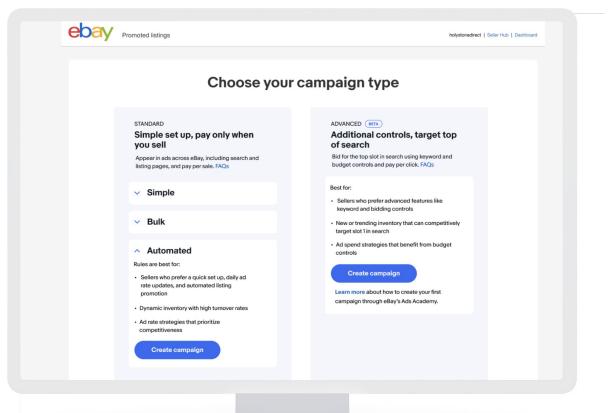
WHAT'S NEXT:

V2: Simplification based on feedback and Seller Hub Shell work.

ALIGNS WITH:

CPS: 9.1.7 Next Gen UI *CPS 9.2: Launch portfolio of CPC-based Ad products.

TEAM:



Ad Rate Guidance V2

WHAT IT DOES:

Providing guidance to sellers on optimized Ad Rates and Settings for single item and bulk campaign operation.

WHERE IT'S AT:

V2: Design Explorations Complete

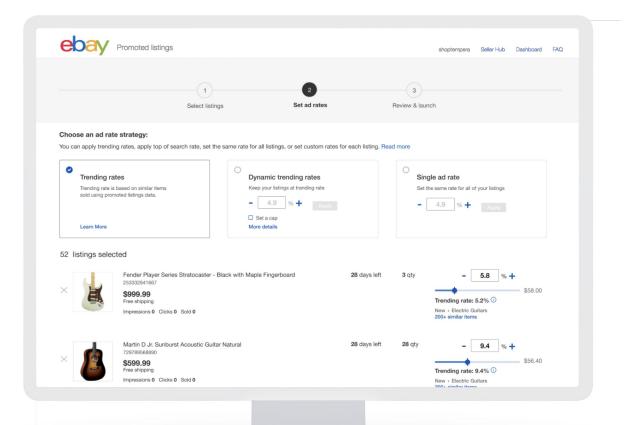
WHAT'S NEXT:

V2: Release on hold

ALIGNS WITH:

CPS: 9.1.8 Ad Rate GuidanceCPS: 9.1.7 Next Gen UI

TEAM:



Promoted Listings Express (PLX)

WHAT IT DOES:

Ads format that's mobile first, for C2C Auction Sellers, allowing them a Merch and Search boost with a single upfront cost.

WHERE IT'S AT:

V1: Release 06/21

WHAT'S NEXT:

V2: In H2 planning now for eBay Motors

ALIGNS WITH:

CPS 9.1.14: PL Express CPS 9.1.9 Next Gen UI

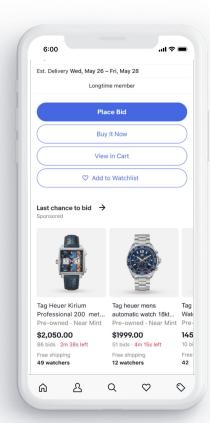
TEAM:

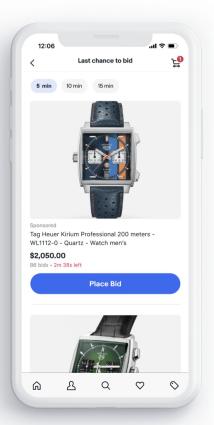
Design: Mary Torrado Research: Nate Mahoney

PM: Faustina Fan

Content: Mary Zakheim & Brendan Cleary

Dev: MADE Team: Angela Friday





Promoted Listings Express (PLX)

WHAT IT DOES:

Ads format for C2C Auction Sellers, giving a Merch and Search boost for their listing, with a single upfront cost.

WHERE IT'S AT:

V1: Release 06/21

WHAT'S NEXT:

V2: In H2 planning now for eBay Motors

ALIGNS WITH:

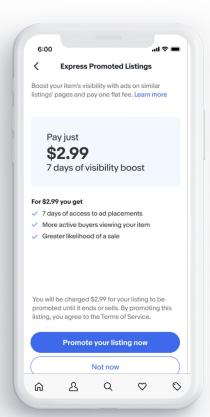
CPS 9.1.14: PL Express CPS 9.1.9 Next Gen UI

TEAM:

Design: Mary Torrado Research: Nate Mahoney PM: Faustina Fan

Content: Mary Zakheim a& Brendan Clearly

Dev: MADE Team: Angela Friday





PLS: Create & Edit Improvements

WHAT IT DOES:

Streamlined campaign creation & edit flow, plus ad rate automation, fixed ad rate & upload inventory through filters or Item ID's.

WHERE IT'S AT:

V1: Development start in Q3/Q4

WHAT'S NEXT:

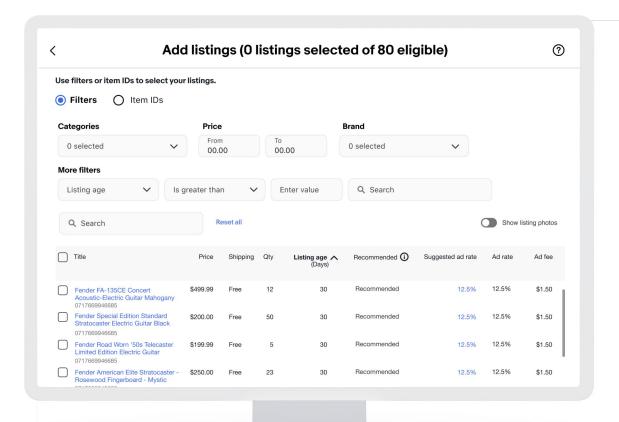
V2: Ad groups

ALIGNS WITH:

CPS: 9.1.15 Insights & Tracking CPS 9.1.9 Next Gen UI *CPS 9.2: Launch portfolio of CPC-based Ad products.

TEAM:

Design – Amol Sane Content: Mary Zakheim Research - Nate Mahoney PM – Courtney Mayeda Dey – Gokul Palaniyel



CPS 9.2 Launch CPC Ad Formats

Launch portfolio of CPC-based Ad products including Promoted Listings Advanced, Promoted Stores and Promoted Display.

CPS 9.2 Launch CPC Ad Formats - PL Advanced (PLS)

	CPS	DESIGN PROJECTS	STATUS
	9.2.1 Promoted Listings Advanced (PLA) Campaign manager for keyword based CPC.	PLA: Create & Edit Campaigns PLA: Create & Edit Campaigns V2- Campaigns Details Page V2 - PLA Goals Based Campaigns V2 - PLA	H2/21 Release H2/21-H1/22 Release H2/21-H1/22 Release H2/21 Release H2/21-H1/22 Release
	9.2.3 PLA: Tracking & Insights Provide performance data, keyword and budget guidance	PLA: Insights, Guidance & Recommendation PLA: Unified Dashboard V1 PLA: Unified Dashboard V2	H2/21 Release H2/21Release H2/21-H1/22 Release
	*9.2.6 PLA: Promoted Brands Product Listing Ads. Top of Search	Branded inventory in the top of search placement Discussion: PVP or HSA slot	H2/21-H1/22 Release *see Search Monetization
•	*9.2.9 Promoted Brands: Buyers insights Deliver buyer reporting to Brands	Brand specific buyer performance reporting	H2/21-H1/22 Release *see Search Monetization

PLA: Create & Edit Campaigns

WHAT IT DOES:

Allows sellers access to #1 slot in Search by bidding on a cost-per-click basis.

WHERE IT'S AT:

Q2-Q3 UK, USA Functional Research on Beta Sellers with 1+ PLA Campaign.

WHAT'S NEXT:

GA Launch - Sept 20 PLA Campaign Dashboard with insights. "Campaign overview" page to be updated/replaced with Dashboard

ALIGNS WITH:

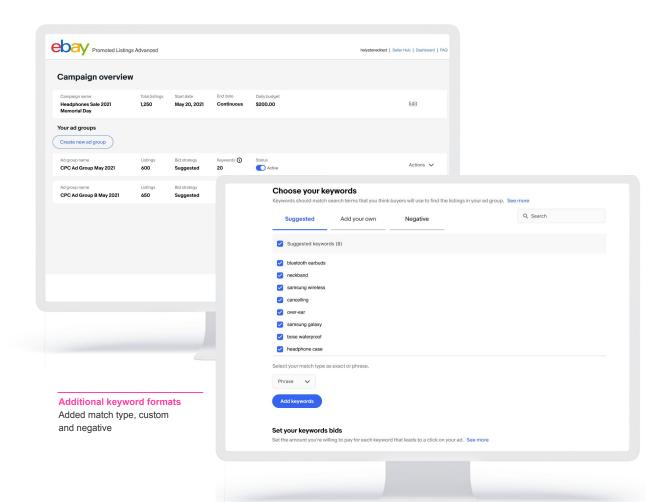
CPS 9.2.1 Promoted Listings Advanced.CPS 9.1.9 Next Gen UI

TEAM:

Design: Lauren Cincinnato, Konstantin Orlov

Content: Dallas Morgan Research: Nate Mahoney PM: Sarvesh Saran

Dev: Vidya Rao, Ghanshyam Malu



PLA: Video on Forking Page

WHAT IT DOES:

Educate users on Promoted Listings.

WHERE IT'S AT:

In development

WHAT'S NEXT:

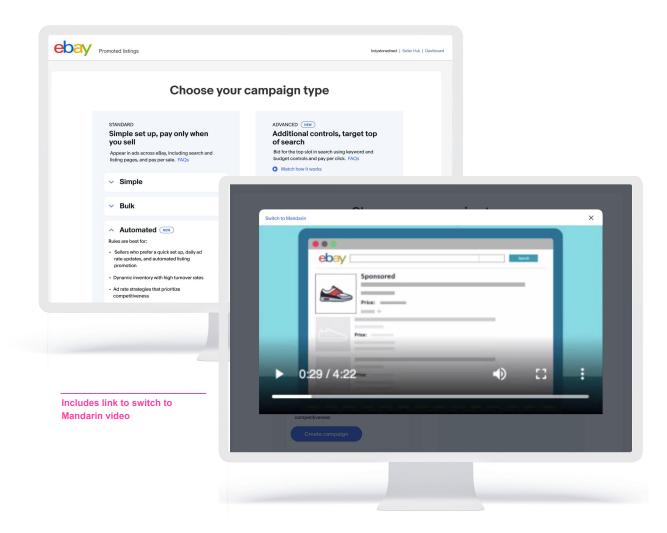
GA Launch - Sept 20

ALIGNS WITH:

CPS 9.2.1 Promoted Listings Advanced. CPS 9.1.9 Next Gen UI

TEAM:

Design: Lauren Cincinnato Content: Dallas Morgan PM: Sarvesh Saran Dev: Ghanshyam Malu



PLA: Create & Edit Campaigns Contextual help

WHAT IT DOES:

Provides additional information to users. Aligns with the strategy of the global team.

WHERE IT'S AT:

Q2-Q3 UK, USA Functional Research on Beta Sellers with 1+ PLA Campaign.

WHAT'S NEXT:

Addition of market insights and competitor analysis to right rail.

ALIGNS WITH:

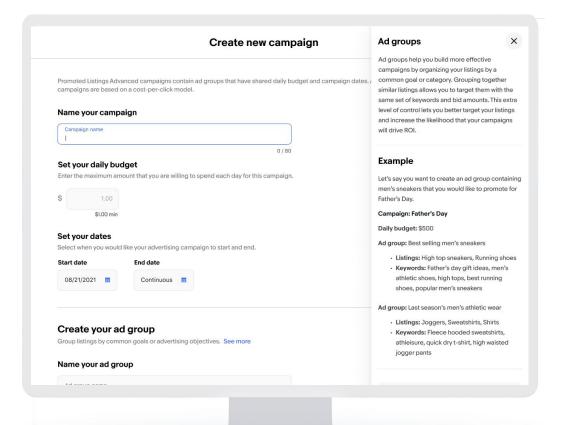
Strategy of the global team, CDP design

TEAM:

Design: Lauren Cincinnato, Konstantin Orlov

Content: Dallas Morgan Research: Nate Mahoney PM: Sarvesh Saran

Dev: Vidya Rao, Ghanshyam Malu



PLA Campaign Details Page

WHAT IT DOES:

Allow sellers having PLA campaigns to view listing level performance.

WHERE IT'S AT:

High level architecture design and scoping conversations.

WHAT'S NEXT:

Development will begin on 10/8/21.

ALIGNS WITH:

Promoted Listings Advanced Campaigns PLS Campaign Details Page.

TEAM:

Design: Lauren Cincinnato, Konstantin Orlov

Content: Mary Zakheim

PM: Parth Vatsal, Sarvesh Saran

Dev: Ghanshyam Malu

Coming soon...

CPS 9.3 Brand Engagement

Move from non-strategic 3P banner ads to enabling Brands to connect with our users in an Authentically eBay way.

CPS 9.2 Launch CPC Ad Formats - PL Advanced (PLS)

CPS	DESIGN PROJECTS	STATUS
9.3.1 Brand Registry Central registry for Branded sellers and authorized resellers	Brand Registry (BR Tool)	H2/21 - H1/22
*9.2.9 Promoted Brands: Buyers insights Deliver buyer reporting to Brands	Brand specific buyer performance reporting	H2/21 - H1/22
9.3.2 High Impact Placements Custom placements for key events (e.g. themed home page takeover)	TBD Discussion: Drop-Down banner, HP take-over, sync'd iAB slows etc.	H2/21-H1/22 Release
9.3.3 Product Launch Pages Product Launch events with key Brands	TBD Discussion: Drop-Down banner, HP take-over, Brand/Store promotional pages.	H2/21-H1/22 Release
9.3.5 Add On/Bundles (Services) Enable brands to add services to transactions, e.g. Netflix sub on TV purchase etc.	TBD Discussion: Post-Sale, Post-Cart/Pre-Transaction, Saved, Watched lead generation Ads.	H2/21-H1/22 Release

Brand Manager (BM Tool)

WHAT IT DOES:

New self-service tool that unifies, automates, and streamlines today's multiple processes into single Brand partner service, along with buyer performance data.

WHERE IT'S AT:

 Usability studies / Requirement Discovery completed with: NA, EU, AU. Defining milestones & design tasks, deliverables

WHAT'S NEXT:

V1: Release H2/21 - H1/22

ALIGNS WITH:

CPS 9.3.1 Brand Registry

CPS 9.2.9 Promoted Brands: Buyers insights

TEAM:

Design: Jay Diran Research: Nate Mahoney PM: Maggie Brown Dev: Ritesh Bartaula

APPLICATION PROCESS



SEARCH AUTO-COMPLETE

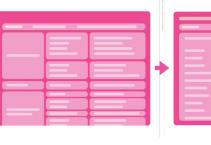


RE-SELLER DIRECTORIES



SCORE CARD / REPORTING









CPS 9.4 Off-eBay

Increase the value proposition of eBay Ads by syndicating ads off-eBay to drive Revenue, Traffic and NoRBs.

CPS 9.1: Grow CPA - Promoted Listing Standard (PLS)

	CPS	DESIGN PROJECTS	STATUS
•	9.4.1 Easy Ad Tag - Phase 1 Deploy tests for JS and Native SDKs for publishers.	• Easy Ad Tag POC • Easy Tag Beta• Easy Ad Tag Full	06/21 Release H2/21 Release H2/21-H1/22 Release
	9.4.2 PL-Only Feeds Productionalize PL-only feeds in Product Listings Ads, ePN, Social including user-control, reporting	TBD Discussion: Drop-Down banner, HP take-over, sync'd iAB slows etc.	H2/21-H1/22 Release
	9.4.1 Easy Ad Tag- Phase 2 Productionalize Ad Tag and aggressive GTM	TBD Discussion: Ad Tag management, GTM Messaging, Performance Reporting (tools intercation).	H2/21-H1/22 Release

Easy Ad Tag - Phase 1

WHAT IT DOES:

Syndication of PL allowing our sellers to promote their listings on external sites, initially thru iAB standard slots.

WHERE IT'S AT:

V1/POC: • Limited partner site experimentation • 300x600 & 300x250 iAB Ad Slots

WHAT'S NEXT:

V2: Iterations on; iAB, Social and Product Listing Ad formats.

ALIGNS WITH:

CSP 9.4.1: Easy AdTag

TEAM:

PM: Amit Joshi Designers: Anusha Shearin Dev: Paul Wang



MALLAFLEUR Shop M.M.LaFleur

Variety spoke the man himself, and Elba had a promising update to give on the anticipated feature film continuing creator Neil Cross' hit BBC drama. With Luther's star still amped up to get back into one of his most iconic roles, Idris Elba is very optimistic about 2021 being the year that sees him return. And according to his statement below, here's when we can expect production to start:

We go into production, fingers crossed, in September. I'm so excited about it, it's been a long time coming. We're very, very close to pulling the green light on production.

So what does the resurrection of Luther have to do with Idris Elba's chances of being James Bond? Well, back when he last spoke about how his dear mother was still stoking the fires of his chances, he used his part in the franchise as his ultimate consolation to dismiss the conversation. It's a small stretch, but with Luther getting ready to go in front of cameras this fall, it sounds like this is the final sign that Elba has moved on.



Death On The Nile

■ JUL 9, 2021 Black Widow

VIEW MORE

Sponsored items from eBay



NEW MARVEL COMICS THE AMAZING SPIDE .. \$32.80

\$41.00 20% off FANTASTIC FOUR

comic # 24 - FORTNIT. \$16.25

Free shipping

DC Comics BATMAN / FORTNITE: ZERO ...

\$32.80 Free shipping

SYMBIOTE SPIDER-MAN #1 - WA.

\$19.99 \$21.98 10% off

Free 2 day shipping

13x19 Amazing Fantasy #15 Comic Book Cove...

Easy AdTag - Phase 1 (Part 2)

WHAT IT DOES:

Syndication of PL allowing our sellers to promote their listings on external sites, initially thru iAB standard slots.

WHERE IT'S AT:

V1/POC: • Limited partner site experimentation• 160x600 & 300x250 iAB Ad Slots

WHAT'S NEXT:

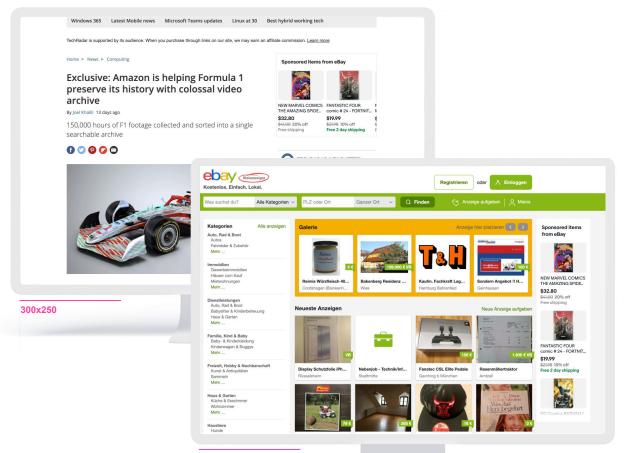
V2: eBay branded AdTag

ALIGNS WITH:

CSP 9.4.1: Easy AdTag

TEAM:

PM: Amit Joshi Designers: Chris Cheng Dev: Kareem Kamal



160x600

CPS 9.5 Search Monetization

Increase the number of ad impressions by adding new placements, improving the buyer experience and allowing sellers to improve their visibility in a cost-efficient manner.

CPS 9.1: Grow CPA - Promoted Listing Standard (PLS)

PROJECT DESIGN FEATURES STATUS *9.5.4 Page Optimization · Continuous iteration on 06/21 Release Reduce Sponsored Badge H2/21 Release visual treatment H2/21-H1/22 Release impact *BX Team 9.5.5 Additional Search Placement Decisions H2/21 Release Discussion: Shared Placements, VIP Projects 1PD, Targeted Promoted Display, Video. H2/21-H1/22 Release · Increased Surface Rate· H2/21-H1/22 Release Long-term Bid Rate

